

We're Here to Help: Making a Complaint

While we take great pride in our accuracy and service, we understand that sometimes things don't go as planned. If you have a concern or complaint, we want to hear from you so we can put things right.

How to Let Us Know:

- **Email:** Send us an email at hello@mazmap.com, explaining your issue
- **Post:** Write to us at:
Mazmap,
Building 2, Axis,
Rhodes Way,
Watford,
Herts, WD24 4YW
- **Call us:** on 0330 818 0788

What Happens Next:

We'll acknowledge your complaint within 3 working days and begin investigating it. We aim to resolve your issue as quickly as possible and will contact you as soon as we have investigated your issue, we will provide a final response within 8 weeks.